

Robert Daniel Schall

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EDUCATION

Masters of Computer Information Systems <i>Elmhurst College, Elmhurst, IL</i>	Expected May 2009
Bachelor of Science, Network Computing <i>Northern Michigan University, Marquette, MI</i> 3.02/4.0 GPA	May 2006

EXPERIENCE

UCS Call One, Chicago, IL <i>Programmer</i> <ul style="list-style-type: none">• Create new software platforms to improve company productivity• Design and Implement Asterisk VoIP networks with 50+ SIP/IAX phones• Provide assistance to network administrator to keep maximum network uptime	5/06 - present
Getzs.com, Marquette, MI <i>Linux Server Administrator/Web Programmer</i> <ul style="list-style-type: none">• Collaborate with other internal developers to meet product cycle updates• Design, test, and implement new features into existing software platform• Maintain and secure high-traffic commerce website	1/06 – 5/06
Academic Computing Services Helpdesk, Marquette, MI <i>Senior Student Assistant</i> <ul style="list-style-type: none">• Provided training to NMU Students, faculty and Helpdesk staff• Updated Helpdesk documentation and solutions• Assumed leadership role when management is not present	8/04 – 1/06
<i>Student Assistant</i> <ul style="list-style-type: none">• Provided walk-in, e-mail and phone support to NMU faculty, staff and students• Troubleshoot any software related issues on IBM desktops and laptops	1/03 – 8/04
United States Olympic Education Center, Marquette, MI <i>Resident Life Coordinator</i> <ul style="list-style-type: none">• Facilitate team meetings to address administration procedures• Create an open community atmosphere for 75+ athletes• Mediate team and roommate situations to ensure a high quality of living	1/04 – 5/06
<i>Network Administrator/Web Designer</i> <ul style="list-style-type: none">• Design and implement secured website for USOEC activities• Provide ongoing support for Linux server• Instructed staff on USOEC site usage	4/04 – present

SYSTEMS PROFICIENCY

Programming Languages C, C++, Java, Python, C.NET, VB.NET, ASP.NET, CSS, Perl, PHP, HTML, JavaScript, AJAX, MySQL
PC Software Apache, MYSQL, PostGres, Asterisk, Cups, MS Office, Photoshop, Visual Studios, Remedy, Lyris
Operating Systems MS Windows 95/98/XP/NT/2000/2003, Red Hat, Gentoo and Suse Linux

INVOLVEMENT

Graduate, Student Leader Fellowship Program	8/03 – 5/05
Volunteer, Upper Peninsula Children's Museum	5/04 – present
Volunteer, My Father's Business Outreach Ministries	1/05 – present
Volunteer, Marquette County History Museum	5/05 – present